

C.8	Regulation	
Face-to-face training session		2 days

▪ **OBJECTIVE:**

Understand the concept of regulation of water and sanitation services, including the economic and environmental regulation of the service.

Analyse the main institutional models for regulating water and sanitation services

Understand the tools for regulating prices and service quality.

Appropriating regulatory concepts that are favourable to the poor

Enable participants to analyse their own service regulation systems

▪ **CONTENT:**

Presentation of the concept of regulation of water and sanitation services, including the economic and environmental regulation of the service

Principles of "good regulation

Presentation of the main institutional models for the regulation of water and sanitation services, based on the presentation of examples.

Presentation of the main forms of contractualization of water and sanitation services

Analysis by the participants of their systems of economic and environmental regulation of water and sanitation services

Restitution of the institutional analyses and discussion in plenary on how to improve the functioning of regulation in their respective countries in order to achieve the objectives of improving and expanding the service.

Price regulation tools

Tools for regulating quality aspects, including environmental regulation

Discussion with the participants on the application of these tools in their respective countries Presentation on adapting regulation to the needs of the poorest users

Discussion with the participants on the challenges posed by the regulation applied to the poorest in their respective countries and detailed analysis of some examples.

▪ **ACQUIRED SKILLS:**

Be able to propose an institutional framework and regulations adapted to the service.

To have the necessary tools to make the different actors move to bring about this change.